

## **AACT MEETING**

**Wednesday June 24, 2009  
1:00 – 3:00 pm**

### **AGENDA**

#### **Administrative Function**

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| 1. Introductions, reading of the Agenda by coordinator or board member, approval of the May 2009 meeting minutes | 1:00-1:10 pm |
| 2. Chair's Report  | 1:10-1:20 pm |

#### **Issues**

- |  |              |
|--|--------------|
| 3. Speaker   | 1:20-2:00 pm |
| Ms. Cheryl Hinton - Director of Bus Operations<br>Address bus complaint processing<br>(Analyses, Investigation, Written Response and Conclusion) |              |
| 4. Break   | 2:00-2:10 pm |
| 5. MBTA Fixed Route Services Update  | 2:10-2:20 pm |
| 6. OTA Paratransit Update  | 2:20-2:30 pm |
| 7. Open discussion (new formed service area, making trip request, cost structure)  | 2:30-2:50 pm |
| 8. Announcements   | 2:50-2:55 pm |
| 9. Adjourn   | 3:00 pm      |

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In order for all meetings to run smoothly, please cooperate by adhering to the following standing rules:

- Please be on time for all meetings.
- No outbursts, interruptions, or cross talking from anyone when someone is speaking.
- If you have any questions, please wait to be recognized by the coordinator or a member of the board, and identify yourself before speaking. Please, one question or comment at a time. Each attendee will be given no more than two opportunities to address each issue.
- Place all cellular phones and or paging systems on silent mode or off during the meeting.
- No eating allowed during the regular AACT meeting. Please remove all bags and/or packages belonging to you when you leave.
- All meetings will be recorded.
- Please help make this a fragrance-free meeting.

Assistive Listening Devices are available upon request.

For assistance or special accommodations contact Ms. Janie Guion at least two weeks prior to the AACT meeting at 617 973-7507 or TTY 617 973-7089.

Materials are available in accessible format

“Got respect – Give it to get it”

Next AACT Meeting – July 22, 2009 – Conf. Rm. 2 – 1:00 to 3:00 pm