

*Access Advisory Committee to the Massachusetts  
Bay Transportation Authority (AACT)*

*10 Park Plaza, Suite 2150, Boston, MA. 02116-3968*

*Voice: 857.702.3658, Fax: 617.570.9192,*

*TDD: 617.570.9193, E-mail: [AACT@ctps.org](mailto:AACT@ctps.org)*

*Wednesday, February 24, 2016*

*Board of Directors Minutes*

*Meeting opened at 10:15 AM*

*Board of Directors:*

Chairman - James F. White

Vice Chairman - Rick E. Morin

**Executive Board**

Mary Ann Murray

Ian Perrault

Beverly Ann Rock

Lisa Weber

**The next meeting will be on March 23<sup>rd</sup>.**

# *Reading of the Agenda*

## *Introductions*

*Attendees:* James White, Ian Perrault, Hang Lee, Rick Morin, Tozza, Lisa Weber, Arthur Kovac

## *MPO Staff:*

Janie Guion

## *Approval of Meeting Minutes*

A motion to approve the meeting minutes of January 27, 2016, December 18, 2015, and November 16, 2015 was made by Rick Morin and seconded by Ian Perrault. The minutes were all accepted unanimously.

## *Chairman White's Report*

*He stated the following:*

- On January 28<sup>th</sup> he attended bus recertification training.
- On February 2<sup>nd</sup>, 9<sup>th</sup>, 16<sup>th</sup>, and 23<sup>rd</sup> he attended meetings of the Centralized Call and Control Center (CCCC).
- On February 3<sup>rd</sup> he attended a passenger assistance training class.
- On February 17<sup>th</sup> he attended the System-Wide Accessibility meeting of the Plan for Accessible Transportation Infrastructure.

- On February 18<sup>th</sup> he attended the Means Testing pilot meeting.

He asked for comments. There were none.

## *Committee Reports*

### *Rider Oversight Committee Report (ROC)*

***Lisa Weber, Board Member and AACT's representative to ROC, stated the following:***

- ROC members heard from a representative from the Central Transportation Planning Staff, who addressed the upcoming MBTA fare increase and fare formulation tool.
- ROC members raised concerns about the discontinuance of late night service. They discussed the impact it would have on customers who work late shifts and on customers' social activities.
- ROC members were told that the MBTA may run the Mattapan Trolley line as a bus route to the dismay of customers.
- ROC members were told that decisions at the MBTA are data-driven.
- ROC members were given updates on the procurement process and the work of the Vehicle Accessibility Advisory Committee.
- ROC members are interested in finding other ways to save money than cutting service.

## *Open Discussion*

The following issues were discussed:

- Concerns were raised about THE RIDE vendor's impact of the monetary penalty clause for on-time performance due to lost ridership in exchange for lost revenue. Questions were raised about when the real-time service app, Where's My RIDE, would be launched.
- The advantages and disadvantages of the Centralized Call and Control Center were discussed.
- Concerns were raised about customers who affect bus schedules by adding fare money to their CharlieCard when boarding.
- Concerns were raised about how upgrading the payment system to allow the use of a universal debit or credit card will affect people who pay per trip.
- Concerns were mentioned about whether or not there would be track replacement on all lines to accommodate new train procurements. It was noted that there were derailments following the last order of Green Line trains.

## *Old Business*

Secretary Pollack has not yet been confirmed as the guest speaker at the Annual Summit on Transit Accessibility.

## *New Business*

None was presented.

## ***Announcements***

Chairman White encouraged members to attend the reopening of Government Center Station in March.

***Meeting ended at 11:57 AM***

## ***Notables***

The AACT Executive Board will meet from 10:00 AM to noon and the Membership meeting will be conducted from 1:00 PM to 3:00 PM on the fourth Wednesday of the month, except when noted.

Notices of AACT meetings are posted on the website of the MBTA at [http://www.mbta.com/about\\_the\\_mbta/public\\_meetings/](http://www.mbta.com/about_the_mbta/public_meetings/). Visit the MPO's calendar page at <http://www.bostonmpo.org/calendar/month> to find AACT agendas, meeting minutes, and past meeting minutes. For more on AACT, see the Memorandum of Understanding (MOU) between the MBTA and AACT, the AACT Bylaws, and Americans with Disabilities Act (ADA) regulations at <http://www.mbta.com/aact>.

Also, find articles about topics discussed at AACT meetings in the MPO's newsletter, *TRANSREPORT*, at <http://www.bostonmpo.org/transreport>. For more information on accessibility at the MBTA, please visit [www.mbta.com/accessibility](http://www.mbta.com/accessibility).

Comments and questions concerning AACT should be directed to Chairman James White by contacting the AACT Coordinator, Ms. Janie Guion, at 857.702.3658 (voice/relay), 617.570.9193 (TTY),

[AACT@ctps.org](mailto:AACT@ctps.org) (email), or c/o CTPS, 10 Park Plaza, Suite 2150, Boston, MA 02116 (US mail).

The AACT meeting location is accessible to people with disabilities and is near public transportation. Upon request (preferably two weeks in advance of the meeting), every effort will be made to provide accommodations such as assistive listening devices, materials in accessible formats and in languages other than English, and interpreters in American Sign Language and other languages. Please contact the MPO staff at 857.702.3700 (voice), 617.570.9192 (TTY), 617.570.9193 (fax), or [publicinformation@ctps.org](mailto:publicinformation@ctps.org) (email).

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form and additional information can be obtained by contacting the MPO (see above) or at [www.bostonmpo.org](http://www.bostonmpo.org).

Members needing service information or wanting to inquire about MBTA services should do so through the MBTA Marketing and Communications Department at 617.222.3200 or 800.392.6100 (voice), 617.222.5146 (TTY), Monday through Friday from 6:30 AM to 8:00 PM, and Saturday and Sunday from 7:30 AM to 6:00 PM, or via the MBTA's website at [www.mbtacom/customer\\_support/feedback/](http://www.mbtacom/customer_support/feedback/).

### **Please sign in at all meetings.**

Announcements are always welcome. Please be prepared to give as many details as possible: date, time, location, contact person, and phone number. A written notice is always appreciated.