

**Access Advisory Committee to the MBTA
Membership Meeting, 1:00 PM to 3:00 PM
Conference Rooms 2 and 3, 10 Park Plaza, Boston**

Wednesday, February 28, 2018

Please note: AACT meetings are public and open to all. They are conducted in compliance with the Commonwealth of Massachusetts Open Meeting Law, M.G.L. c.30A, §§ 18-25 (effective July 1, 2010).

This information is subject to change.

AGENDA

1:00 PM Call to Order

Introductions and Review of Agenda

Chairman's Report

Approval of Meeting Minutes

January 24, 2018 and December 20, 2017

1:15 PM Kathryn Quigley, Technical Project Manager, SWA
"Development of the Design Guide to Access"

1:35 PM MBTA Reports

Mike Hulak, Manager, Paratransit Contract
Operations, Office for Transportation Access

Dana Nye, Community Outreach Coordinator
MBTA Transit Police Officer

Department of System-Wide Accessibility
Rob Sampson, Manager

2:00 PM BREAK

2:10 PM MBTA Vendor Reports

- Global Contact Services
Ray Croteau, General Manager
- Greater Lynn Senior Services
Steve Epps, Director of Transportation
- National Express Transportation
Victor Herrera, General Manager
- Veterans Transportation
Kevin MacDonald, Project Manager
- Keolis Commuter Services
Elizabeth Hickey, Manager, Diversity,
Inclusion, & Title VI

2:55 PM Old Business
New Business
Announcements

3:00 PM Meeting Adjourn

The next meeting to follow will be March 28, 2018.

The AACT meeting locations are accessible to people with disabilities and via public transportation.

Upon request every effort will be made to provide accommodations such as assistive listening devices, materials in accessible formats, and in languages other than English, and interpreters in American Sign Language and other languages.

The MBTA has advised AACT that Interpreter Services will be canceled the Friday before each Wednesday monthly meeting unless otherwise notified. To ensure that interpreter services are scheduled, please contact the AACT **Coordinator, Janie Guion**, by close of business on the Friday prior to the Wednesday meeting at AACT@ctps.org or leave a voice message at 857-702-3658.

The Boston Region Metropolitan Planning Organization (MPO) complies with Title VI of the Civil Rights Act of 1964, the Americans with Disabilities Act (ADA), and other federal and state non-discrimination statutes and regulations in all programs and activities. The MPO does not discriminate on the basis of race, color, national origin, English proficiency, income, religious creed, ancestry, disability, age, gender, sexual orientation, gender identity or expression, or military service. Any person who believes herself/himself or any specific class of persons to have been subjected to discrimination prohibited by Title VI, ADA, or other non-discrimination statute may, herself/himself or via a representative, file a written complaint with the MPO. A complaint must be filed no later than 180 calendar days after the date on which the person believes the discrimination occurred. A complaint form and additional information can be obtained by contacting the MPO at 857.702.3700 (voice), 617.570.9193 (TTY), 617.570.9192 (fax).