

**Access Advisory Committee to the MBTA  
Membership Meeting, 1:00 PM to 3:00 PM  
Conference Rooms 2 and 3, 10 Park Plaza, Boston**

**Wednesday, April 25, 2018**

**Please note:** AACT meetings are public and open to all. They are conducted in compliance with the Commonwealth of Massachusetts Open Meeting Law, M.G.L. c.30A, §§ 18-25 (effective July 1, 2010).

***This information is subject to change.***

***AGENDA***

- 1:00 PM** Call to Order  
Introductions and Welcome  
Review of Agenda  
Approval of Meeting Minutes  
March 28, 2018  
Chairman's Report
- 1:15 PM** David Scorey, General Manager  
Keolis Commuter Services  
"ADA Accessible Improvements"
- 1:35 PM** MBTA Reports  
Mike Hulak, Manager, Paratransit Contract  
Operations, Office for Transportation Access

Rob Sampson, Manager, System-Wide Accessibility

Sgt. Ben Carrasco, Transit Police Community Outreach

**1:50 PM** Break

**2:00 PM** MBTA Vendor Reports

Keolis Commuter Services

Elizabeth Hickey, Manager Diversity, Inclusion,  
Title VI, & ADA

Greater Lynn Senior Services

Lisa Darlington, Director of Transportation

Global Contact Services

Ray Croteau, General Manager

National Express Transportation

Victor Herrera, General Manager

Veterans Transportation Services

Kevin MacDonald, Project Manager

**2:50 PM** Open Discussion

**2:55 PM** Old Business

New Business

Announcements

**3:00 PM** **Meeting Adjourn**

The AACT meeting locations are accessible to people with disabilities and via public transportation. Assistive listening devices are available at the meeting site.

The MBTA has advised AACT that interpreter services will be canceled the Friday before each Wednesday monthly meeting unless you notify, the AACT Coordinator, Janie Guion, by the close of business the Friday before the Wednesday meeting. Contact information at 857.702.3658 (voice), 617.570.9193 (TTY), 617.570.9192 (fax), or [AACT@ctps.org](mailto:AACT@ctps.org).

Every effort will be made to provide other accommodations, such as materials in accessible formats or languages.

***Next meeting to follow will be May 23, 2018.***

*The MPO complies with Title VI of the Civil Rights Act of 1964, the Americans with Disabilities Act (ADA) and other federal and state nondiscrimination statutes and regulations in all programs and activities. The MPO does not discriminate based on race, color, national origin (including limited English proficiency), religion, creed, gender, ancestry, ethnicity, disability, age, sex, sexual orientation, gender identity or expression, veteran's status (including Vietnam-era veterans), or background. Any person who believes herself/himself or any specific class of persons to have been subjected to discrimination prohibited by Title VI, ADA, or another nondiscrimination statute or regulation may, herself/himself or via a representative, file a written complaint with the MPO. Complaints filed under federal law (based on race, color, national origin [including limited English proficiency], sex, age, or disability) must be filed no later than 180 calendar days after the date the person believes the discrimination occurred. Complaints filed under Massachusetts General Law (based on race, color, religious creed, national origin, sex, sexual orientation, disability, or ancestry) or Governor's Executive Order 526, section 4 (based on race, color, age, gender, ethnicity, sexual orientation, gender identity or expression, religion, creed, ancestry, national origin, disability, veteran's status [including Vietnam-era veterans], or background) must be filed no later than 300 calendar days after the date the person*

*believes the discrimination occurred. A complaint form and additional information can be obtained by contacting the MPO (see above) or at [www.bostonmpo.org](http://www.bostonmpo.org).*