

ABOUT ME

What is your age?

- Under 18 18 to 21 22 to 34
 35 to 44 45 to 64 65 or over

Do you currently have a valid driver's license?

- Yes No

How many usable vehicles are in your household?

- 0 1 2 3 or more

What is your gender?

- Man _____ (specify)
 Woman Prefer not to say

How do you self-identify by race?

(Check all that apply.)

- American Indian or Alaska Native
 Asian
 Black or African American
 Native Hawaiian or other Pacific Islander
 White
 Other (specify) _____
 Prefer not to say

Are you Hispanic or Latino/Latina?

- Yes No Prefer not to say

How many people are in your household?

_____ (include yourself)

What is your current household income?

- Less than \$14,500 \$76,000 to \$108,499
 \$14,500 to \$28,999 \$108,500 to \$151,999
 \$29,000 to \$43,499 \$152,000 or more
 \$43,500 to \$57,999 Prefer not to say
 \$58,000 to \$75,999

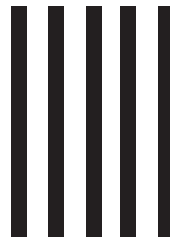
Are you generally able to understand basic directions spoken or written in English?

- Always Often Sometimes Never
 Prefer not to say

In what language do you prefer to receive information about riding the MBTA?

- English Other (specify) _____

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 2521 BOSTON, MA

POSTAGE WILL BE PAID BY ADDRESSEE

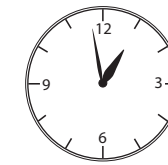
CENTRAL TRANSPORTATION PLANNING STAFF
10 PARK PLAZA STE 2150
BOSTON MA 02116-9776

T Rider Census



The **T** needs your participation

The MBTA is required to survey riders every five years to identify rider demographics and travel patterns. All answers are confidential.



Please take a few minutes to complete this census

The MBTA will use the results of this census to plan future service and to make sure service is provided fairly.



To fill out the census

Go online to www.mbta.com/census or use this form, and either return it to a survey distributor or drop it in the mail (no stamp needed).



Does this look familiar?

If you have previously completed the Rider Census online or on paper, please do not fill it out again.

Estimated completion time: 5 to 10 minutes

Thank you!

Solicite esta encuesta en español.

Peça uma cópia deste questionário em português.

Nhôs podi pedi ês pesquisa na Creolo di Cabo Verde.

索取本調查之繁體中文版

索取本调查之简体中文版

Demandez ce questionnaire en français.

Yêu cầu phiếu khảo sát bằng tiếng Việt.



Please seal here with tape. Do not staple.

Please tell us about the **most recent** one-way trip that you made using the MBTA. Please include the entire trip from your start location to your destination. Date of Trip (MM/DD/YY) ____ / ____ / ____

MY TRIP STARTED AT...

- My home My work My school
- Shopping Personal errand (bank, daycare, etc.)
- Medical or other appointment
- Social/recreational/entertainment activity
- Religious/civic/volunteer activity
- Intercity transfer (airport/Amtrak/intercity bus)
- Other _____

Nearest intersection _____ at _____
 City or town _____ Zip code _____

I left this location at ____ : ____ AM PM

HOW I GOT TO THE FIRST MBTA SERVICE

- Walked Bicycled
- Drove alone Carpooled and parked
- Dropped off by:
 - Personal vehicle Taxi/rideshare company
 - THE RIDE Private shuttle/other transit

How long did it take? _____ minutes

HOW I PAID MY FARE

Monthly pass

- Local Bus
- LinkPass (subway + bus)
- Student (M-5, M-7), Youth Pass
- Senior LinkPass
- TAP Pass
- Commuter Rail Zone _____
- mTicket Zone _____
- Boat
- Inner Express Bus
- Outer Express Bus

Pay-per-ride

- CharlieCard (plastic)
- CharlieTicket (paper)
- Full cash fare on board
- mTicket (single/multi-ride)
- 10-ride/single-ride ticket
- Student reduced fare (S-Card)
- Senior reduced fare
- Disability reduced fare

- 1-day LinkPass
- 7-day LinkPass
- Blind Access Card
- Other _____

FIRST MBTA SERVICE

Boarded at: _____ stop/station/dock

- Bus (route #) _____
- Silver Line (#/name) _____
- Mattapan Trolley
- Red Line Orange Line Blue Line
- Green Line in subway, or at Lechmere or Science Park
- Green Line on surface: B C D E
- Commuter Rail Line (name) _____
- Commuter/Ferry Boat Line (name) _____

Exited or transferred at: _____ stop/station/dock

TRANSFER? Yes No ➔

SECOND MBTA SERVICE

Boarded at: _____ stop/station/dock

- Bus (route #) _____
- Silver Line (#/name) _____
- Mattapan Trolley
- Red Line Orange Line Blue Line
- Green Line in subway, or at Lechmere or Science Park
- Green Line on surface: B C D E
- Commuter Rail Line (name) _____
- Commuter/Ferry Boat Line (name) _____

Exited or transferred at: _____ stop/station/dock

TRANSFER? Yes No ➔

THIRD MBTA SERVICE

Boarded at: _____ stop/station/dock

- Bus (route #) _____
- Silver Line (#/name) _____
- Mattapan Trolley
- Red Line Orange Line Blue Line
- Green Line in subway, or at Lechmere or Science Park
- Green Line on surface: B C D E
- Commuter Rail Line (name) _____
- Commuter/Ferry Boat Line (name) _____

Exited or transferred at: _____ stop/station/dock

TRANSFER? Yes No ➔

Last MBTA service _____
 Exited at _____ stop/station/dock

HOW I GOT TO MY FINAL DESTINATION

- Walked Bicycled
- Drove alone Carpooled
- Picked up by:
 - Personal vehicle THE RIDE
 - Taxi/rideshare company
 - Private shuttle/other transit

How long did it take? _____ minutes

MY TRIP ENDED AT...

- My home My work My school
- Shopping Personal errand
- Medical or other appointment
- Social/recreational/entertainment activity
- Religious/civic/volunteer activity
- Intercity transfer
- Other _____

Nearest intersection _____ at _____
 City or town _____ Zip code _____

I arrived at this location at ____ : ____ AM PM

I MAKE THIS TRIP ON THE MBTA ...

- 6-7 days a week
- 5 days a week
- 3-4 days a week
- 1-2 days a week
- 1-3 days a month
- Less than once a month

Do you sometimes make this trip another way?
 Yes ➔ No ➔

OTHER WAYS I MAKE THIS TRIP

Please check all that apply:

- Walk Bicycle Drive alone
- Drive or ride in a carpool
- Take a taxi or use a rideshare company
- Take a private shuttle/other transit
- Different MBTA service _____
- Other _____

and now, about you ➔